

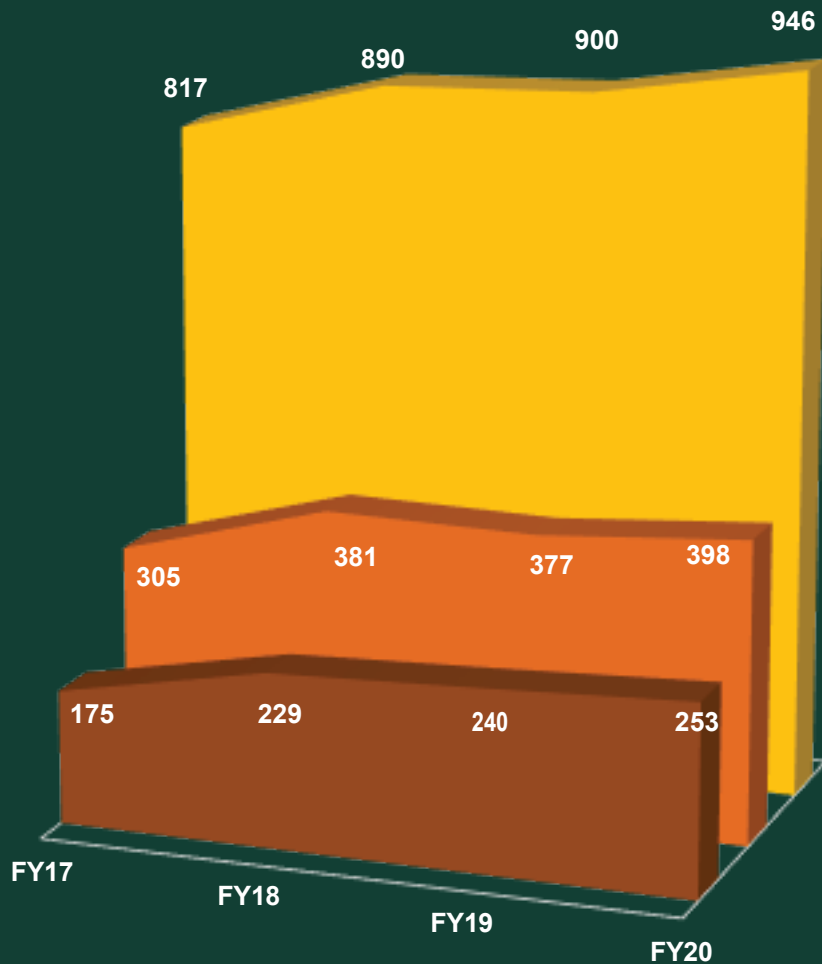
Government of the District of Columbia
Police Complaints Board
Office of Police Complaints

FY20 Mid-Year Report



COMPLAINT ACTIVITY

■ Investigagtions ■ Complaints ■ Contacts



369

FY20

Total Complaints
Investigated*

Oct. '19 - Mar. '20

5%

CONTACTS
RECEIVED
Increase
from FY19

6%

FORMAL
COMPLAINTS
Increase
from FY19

5%

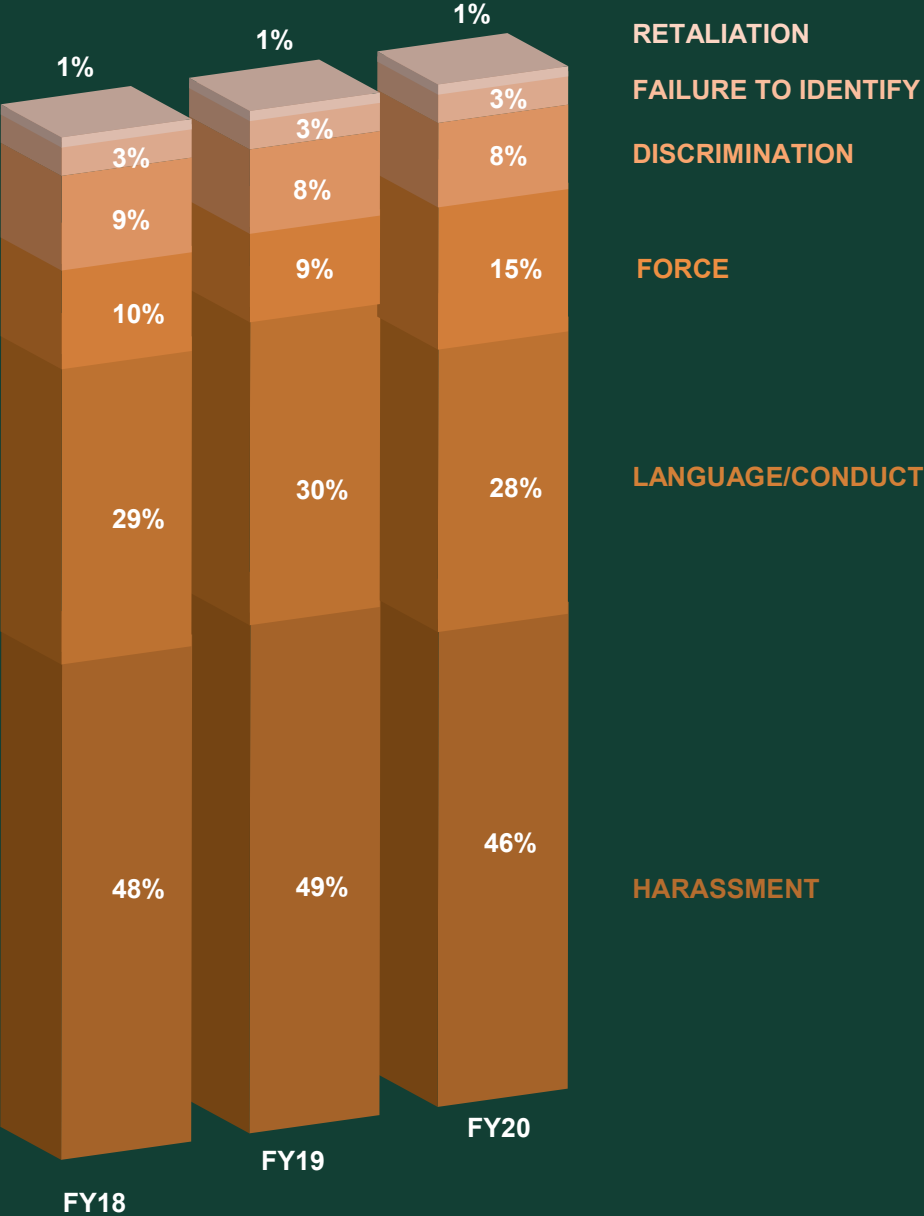
NEW
INVESTIGATIONS
OPENED
Increase
from FY19

1%

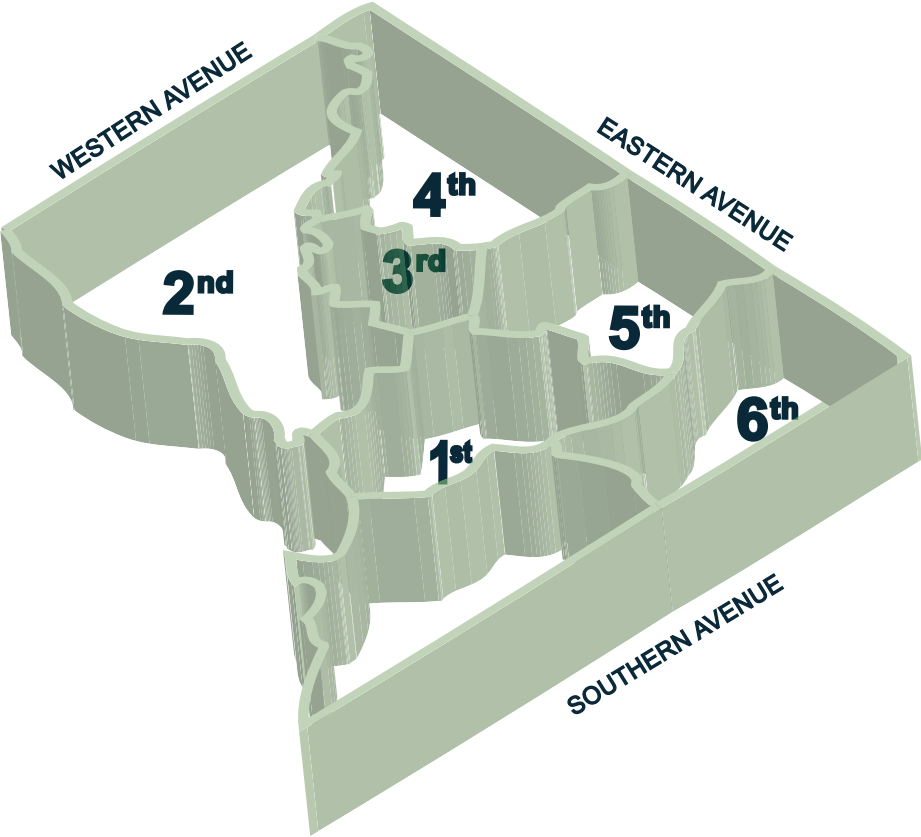
Decrease in
Total
Complaints
Investigated
from FY19

*New Cases Plus
Open Cases From
Prior Fiscal Years.

ALLEGATIONS

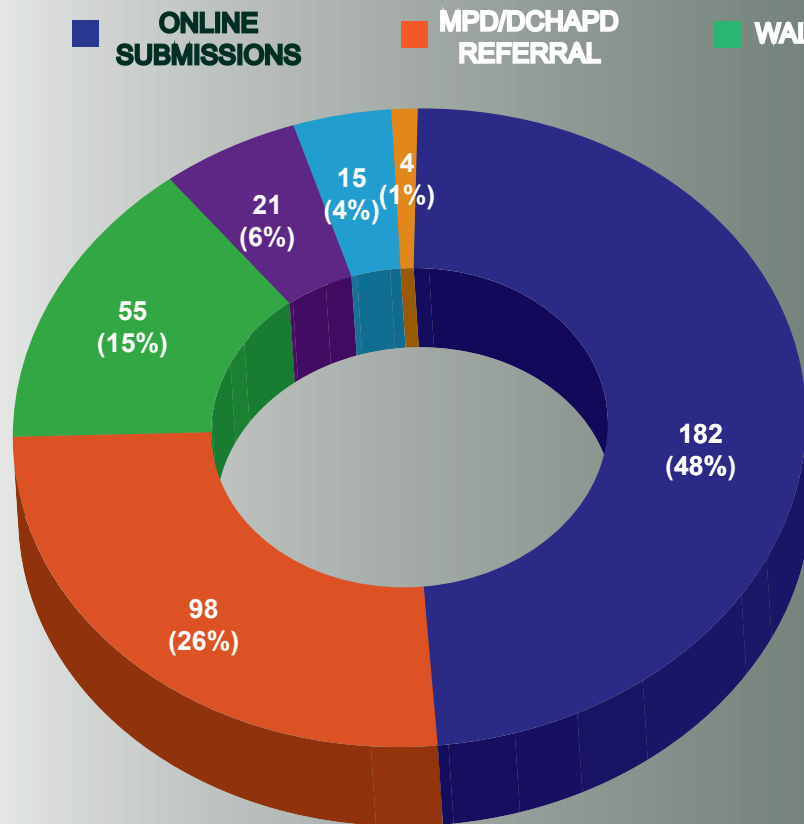


COMPLAINT ACTIVITY BY DISTRICT

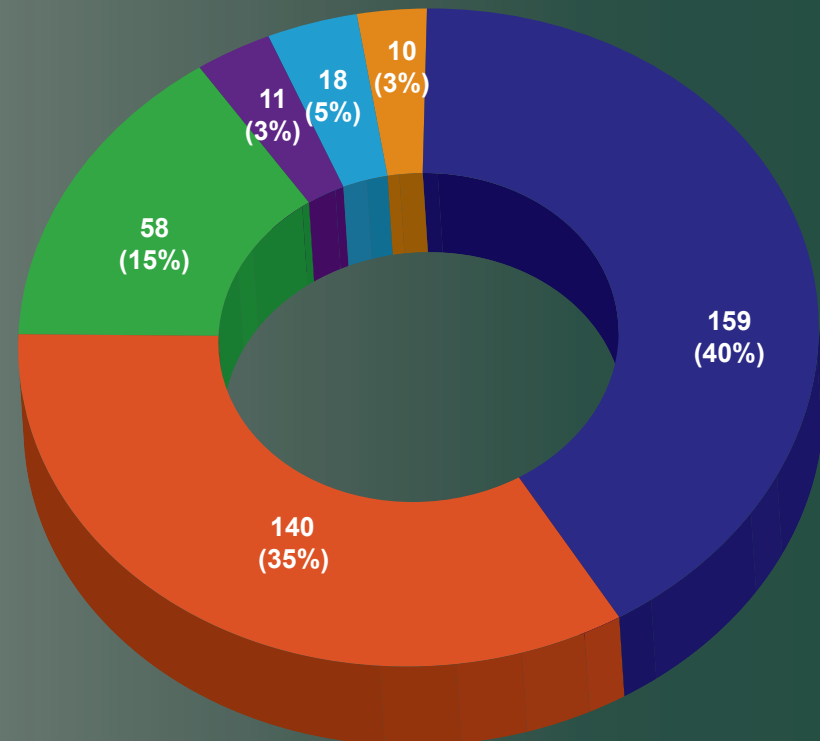


1st District	17%	2nd District	11%
3rd District	14%	4th District	14%
5th District	17%	6th District	15%
7th District	12%		

SOURCE OF COMPLAINTS



FY19



FY20

9%

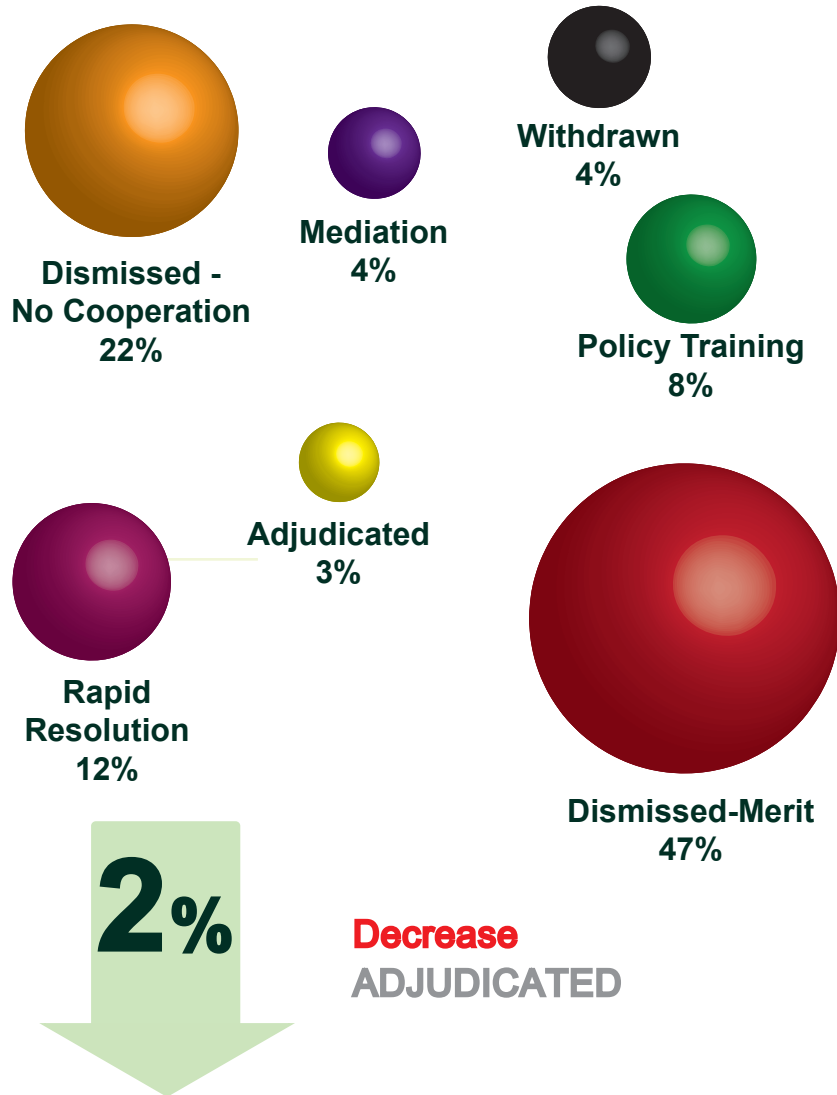
Increase in MPD/DCHAPD Referrals from Same Time Frame from FY19

8%

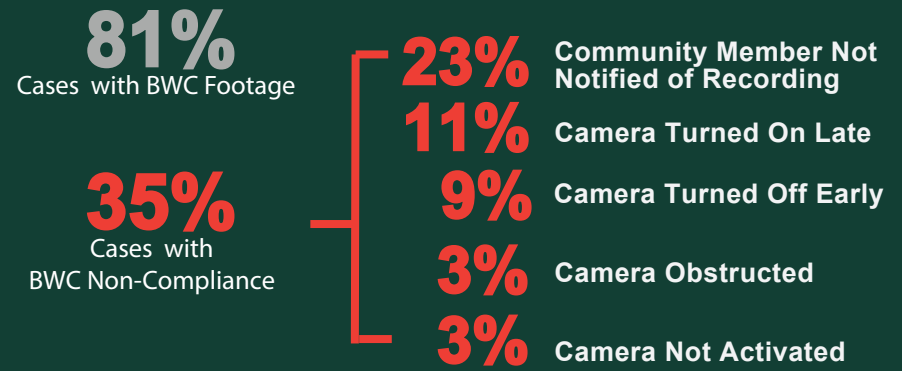
Decrease in Online Complaint Submissions from Same Time Frame from FY19

CASE DISPOSITIONS

DISPOSITIONS OF CASES CLOSED

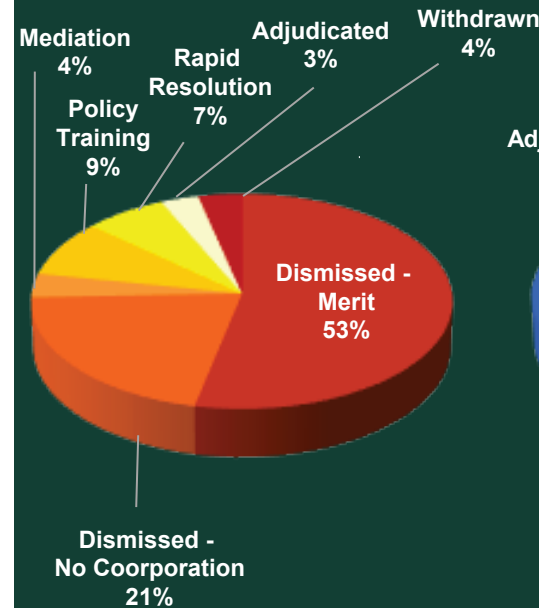


BODY WORN CAMERA

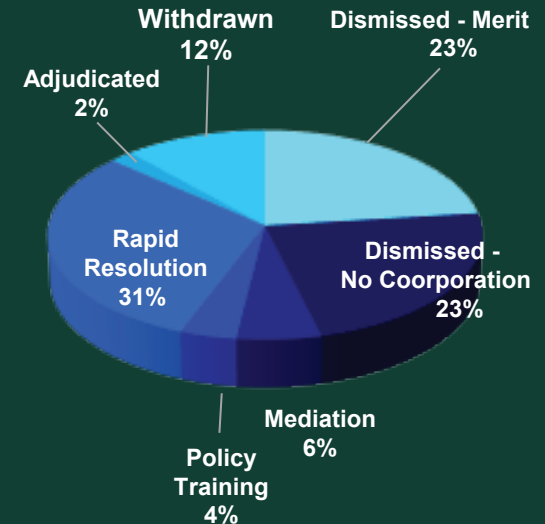


Dispositions & Body Worn Cameras

With BWC



Without BWC



POLICY RECOMMENDATIONS

OPC published two recommendations in the first half of FY20 to help update policies and improve police and community relationships.

Implementation Update on the Reports and Recommendations of the Police Complaints Board From Fiscal Year 2018 (released February 6, 2020)

- Revisits the policy recommendations made in FY18, which included four reports and 13 recommendations to the Council, MPD and/or DCHAPD.

Personal Use of Social Media (released February 10, 2020)

- To ensure promotion of the mission of MPD and its effective operation in accordance with public trust, there must be guidance for members in order to avoid the potential pitfalls of using personal social media accounts in ways that may reflect poorly on the Department. OPC has received complaints related to MPD member's social media posts, and there are many examples from other police departments of public outcry over officers' social media. These examples support the need for social media guidance for MPD members.
- PCB recommended that MPD:
 - MPD should issue a comprehensive new stand-alone General Order on social media; and
 - MPD should create training for members on social media usage to support the new General Order.

HOW TO FILE A COMPLAINT

- Visiting our website at <http://dcforms.dc.gov/webform/office-police-complaints-online-complaint-form>
- Calling OPC's office at (202) 727-3838
- Calling OPC's 24-hour, toll-free Hotline at 1(866) 588-0569
- Visiting any OPC community partner (community partners are listed on OPC's website under "File a Complaint")
- Visiting OPC Monday through Friday, 8:30 am to 5:00 pm
- Visiting any MPD district station

Complaint forms can be submitted:

- Online
- In person
- By email
- By fax
- By mail
- By dropping forms off at any MPD district station

ABOUT OPC

The Office of Police Complaints (OPC) is an independent District of Columbia Government agency that provides a fair and impartial forum for the review and resolution of police misconduct complaints filed against Metropolitan Police Department (MPD) and D.C. Housing Authority Police Department officers.

OUR MISSION

OPC's mission is to increase community trust in the District of Columbia police forces by providing a fair, thorough, and independent system of civilian oversight of law enforcement.



OFFICE of POLICE COMPLAINTS

1400 I St. NW, Suite 700
Washington, DC 20005

(202) 727-3838 (Tel)

(202) 727-9182 (Fax)

24-hour toll-free hotline

1(866) 588-0569

www.policecomplaints.dc.gov

dcpolice.complaintsoffice@dc.gov

facebook.com/OfficeofPoliceComplaints

<https://twitter.com/DistrictOPC>

DIRECTIONS to OPC by PUBLIC TRANSPORTATION

metrobus

Nearby Metrobus routes include: 32, 33, 36, 37, 39, 42, 52, 80, D4, G8, G9, A9, P19, S2, S4, X2

metrorail

McPherson Sq

OPC is in building directly above the 14th Street exit of the McPherson Square Metro Station. McPherson Square is served by Metro's Blue, Orange, and Silver lines.

Green: Woodley Park - Adams Morgan - McPherson Square

Yellow: Georgetown - Union Station